

ATHAL HOSPITALTY HANDLING OF GUEST HEALTH & SAFETY IN LIGHT OF COVID-19

- At ATHAL HOSPITALTY Health, Safety and Security is our paramount priority.
- At ATHAL HOSPITALTY we are continuously monitoring the development of COVID-19.
- At ATHAL HOSPITALTY our priority is the well-being, health and safety of our guest and team members.
- At ATHAL HOSPITALTY we follow the guidelines of local health authorities and act according to our set-up routines and procedures in the event of a case of COVID-19.
- At ATHAL HOSPITALTY our team members are trained to handle situations that may occur at our hotel and we have confidence in their abilities.
- At ATHAL HOSPITALTY hygiene and cleanliness are always prioritized. We are emphasizing strict hand hygiene policies for our team members before eating or preparing food and after using the bathroom. We also encourage guests to frequently wash their hands with soap and warm water.

ATHAL HOSPITALITY ADDITIONAL CONTROL MEASURES

- ✓ We have set-up strict procedures and protocols, plans and routines.
- ✓ We follow the guidelines and recommendations of local authorities.
- ✓ All our staff have been provided with information about COVID-19 and management instructions.
- ✓ Increased focus on hand hygiene, cleaning and hygiene strict protocols.
- ✓ Regular disinfection of exposed surfaces such as door handles with anti-bacterial liquids.
- ✓ Offer disinfectant dispensers in public areas to our guests.
- ✓ Increased cleaning of public areas and surfaces frequently touched by guests and team members.
- ✓ Regular disinfection of door handles, control panels and credit card terminal.
- ✓ Stations of hand disinfection and increased focus of good hand hygiene procedures for our team members.
- ✓ Changes to all food and beverage services protocols to mitigate the risk for our guests and team members.
- ✓ Update instructions and procedures for all team members on general hygiene standards.
- ✓ All or staff have been provided with information about COVID-19 and management instructions.

ATHAL HOSPITALITY KEY PRACTICES

- All major guests touch points are regulated, observed and notified for health and safety practices.
- Pending on official new regulations proof of COVID-19 tests for both staff and guests may be required.
- Limited cleaning services for guests staying beyond one single night.
- Sealed amenities, facial mask and hand disinfection will be provided in rooms.
- Personalized rules for our guests, who stay longer periods in our hotel.
- Minimum one 'dry night' between stays to sanitize the House or the Suite according to our protocol.
- Personalized transportation and guest pick-up protocol at train station, airport, etc.
- Personalized check-in and check-out protocol.
- Private dedicated pool space and services.
- Personalized breakfast basket from our baker served in House or Suite.

Security precautions that anyone can take to protect themselves and others from COVID-19

- Frequent hand washing and hand disinfection ready.
- Avoid unnecessary hand contact, touching eyes, mouth, and nose.
- Cover the mouth with the elbow when coughing and sneezing.
- Keep at least one meter away from coughing or sneezing persons.

Where can I find the latest information about the Covid-19 situation in France?

The latest information on the situation in France is available on : <https://www.gouvernement.fr/info-coronavirus>

Where can I find the latest information about Covid-19 globally?

We encourage you to refer to these official websites:

- World Health Organization: <https://www.who.int>
- And Global Dashboard from John Hopkins: <https://www.arcgis.com>